

**LINCOLN MEMORIAL LIFE INSURANCE COMPANY
MEMORIAL SERVICE LIFE INSURANCE COMPANY
NATIONAL PREARRANGED SERVICES INC.
IN RECEIVERSHIP**

**DONNA J. GARRETT
SPECIAL DEPUTY RECEIVER
P.O. Box 160050
AUSTIN, TX 78716**

To: Missouri Funeral Service Providers

From: Donna J. Garrett, SDR, in her capacity as third party administrator for the National Organization of Life and Health Insurance Guaranty Associations

Re: Instructions for completing *General Release, Subrogation, Assignment and Indemnity Agreement* and *W-9* form for Claims Pending as of October 22, 2008

This notice is to provide you instructions for obtaining prompt payment on any claims for funeral services that you have submitted in proper form to the SDR on or before October 22, 2008. In order to receive payment, you must complete and sign the attached *General Release, Subrogation, Assignment and Indemnity Agreement* ("Agreement") and *W-9* form. You should return the original signed Agreement and *W-9* to the SDR by mail. In order expedite payment, in addition to mailing the original documents, you may fax or email copies to the contact location on this letter.

As you were previously informed, according to the court-approved Liquidation Plan concerning Lincoln Memorial Life Insurance Company, Memorial Service Life Insurance Company and National Prearranged Services, the state guaranty association providing coverage for your claim may require that you as payee and policy/contract owner, beneficiary, and/or the insured assign, in writing, to that guaranty association your rights and causes of action relating to the policy as a condition of receiving payment of your claim. This assignment is to the extent of the claim paid by the guaranty association. In order to expedite the payment of claims pending as of October 22, 2008, the Missouri Life & Health Insurance Guaranty Association ("Association") has agreed that in lieu of obtaining signatures from the legal representative of each insured for each pending funeral service claim, the Association will accept an indemnification from the funeral service provider against any claims made on behalf of the insured. The attached Agreement includes the indemnification provision required by the Association. Upon receipt of the Agreement signed by the funeral service provider, and verification by the SDR of the Death Benefit Amounts payable for any claims pending as of October 22, 2008, the SDR will issue payment as soon as possible. The SDR will provide each funeral home a list of the funeral service claims and the amounts paid by the Association.

These instructions apply only to funeral service claims submitted on or before October 22, 2008 and may be rescinded at any time. In the event these instructions are rescinded, you will be notified and provided an opportunity to provide additional documentation satisfactory to the Association.

The Association expressly reserves the right, at its sole discretion, to require the execution of a release and assignment from the legal representative of each insured regardless of when the funeral service claim is filed if it becomes aware of facts indicating that the payee and/or the amount of the payment is challenged.

We appreciate your patience. We are making every effort to expedite payment while following the required court procedures. Please contact a Customer Service Representative at 1 800-334-3851 if you have any questions about this information.